

What our customers say about us

Jeanette Brooks, Publications Director at Inderscience Enterprises Limited



Inderscience has established itself, over the last thirty years, as a global publisher of academic, scientific and professional journals. Its journal profile includes more than 400 high quality peer reviewed international journals.

"We started digitally printing on demand six years ago. The flexibility of being able to print short runs, enough for our immediate needs, to alleviate storage problems, and the flexibility of replacing out of stock journal issues immediately and economically, were just some of the remarkable features of the emerging service from *Printondemand-worldwide*."

Printondemand-worldwide's bespoke IT solution

Printondemand-worldwide is currently working with Inderscience to provide a custom-built software system in response to their individual inventory management needs. Jeanette says about the project and *Printondemand-worldwide*, "The Company has grown, in recent years, in a remarkable way, responding to market and publishers' needs."

Inderscience offer subscriptions for a variety of journals, they accept both individual subscribers and subscribers that come via agencies. Their journals are available as printed copies or electronic files sent over the web, to a given list of IPs. Their original system saved records based on individual subscriptions and it was very difficult to manage single subscribers' records.

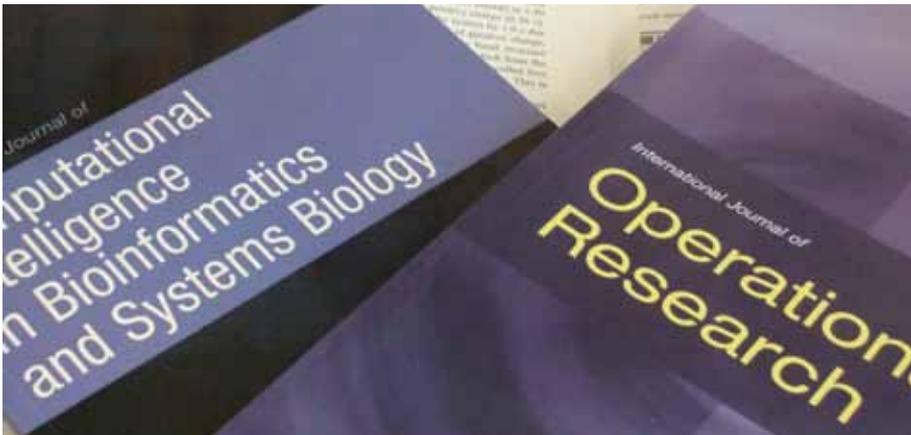
Printondemand-worldwide are developing a new resource management system that saves records based by subscriber, to eliminate the need for duplicate data and allow easier management of subscriptions and transactions.

The process involved initial converging of the existing problems; planning and proposing a potential replacement; prototyping of the agreed solution; debugging and outside testing of the first prototype by the client; ongoing updates and revisions, including monitoring of errors and final release and management of the new system.

Inderscience's project also involved mass conversion of their original database into a more usable format and the implementation of a server-based database for future records, all of which have been done working openly with Inderscience. The system went live in October 2012 following the final testing stages.

"We find *Printondemand-worldwide* efficient and responsive to our needs and delivering the services required in a reliable and high quality consistent pattern."





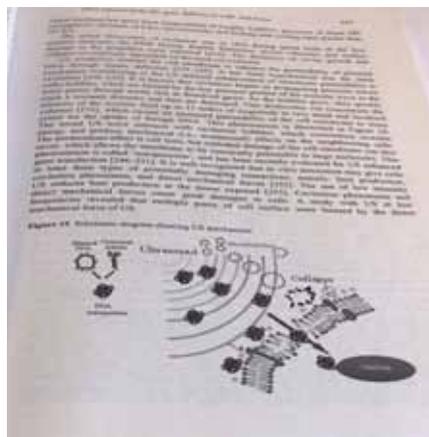
Printondemand-worldwide's printing solutions for Inderscience

Printondemand-worldwide provide a bespoke approach to Inderscience business needs, one of which is the need to print high quality journals quickly, on demand and in response to unique specifications, such as printing on inside covers and distributing in the USA as well as the UK.

"Printondemand-worldwide is our main digital printing services provider."

"Working with Printondemand-worldwide has helped us deliver high quality digital printing to our customers in an efficient manner. Through our daily contacts with Printondemand-worldwide, we find the staff very responsive and flexible, as well as helpful and pleasant to work with."

"The new database will allow us to work more efficiently when saving our records, exporting data, entering repeat subscriptions and financial transactions. All will become simpler and will save us a great amount of time and effort! Printondemand-worldwide have shown they work to provide business solutions to more than just our printing needs."



Looking to Find Out More?

Contact Us

More customer case studies can be found by visiting:

www.printondemand-worldwide.com

Alternatively please contact a member of our sales team for more information by e mailing us on publisher@printondemand-worldwide.com or call 01733 237867.

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